Clarifying Board/Staff Roles and Responsibilities

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Activity	Typical All Volunteer	Typical staff administrator/ coordinator (paid or vol)	Typical ED w/ no or small staff	Your Organizatio n
BOARD				
Board Governance Define organization mission Ensure mission-based decisions Develop organizational policies Create an organizational vision Create a long-range plan Hiring and Evaluating the Admin/ED Review regular financial reports Review regular reports on program participation, effectiveness, and impact	Board	Board Leads	Board Leads with increasing ED role	
Establish and lead board committees	Board	Board Leads	Board Leads	
Establish annual goals and objectives to meet long-term or strategic plan	Board	Board Leads	Staff Leads	
Executive Committee	Makes urgent and operating decisions	+ Directs work of the Administrator	Occasional urgent decisions, mainly plan board work w/ED	
Develop Meeting Agendas	Board Chair	Board Chair	Chair & ED	
Board Development Define desired Board Composition New Board Member Recruiting Board Evaluation	Board	Board Leads	Board Leads	
Board Chairperson ☐ Appoint Board Committee Chairs and Members ☐ Settle disagreements/tension between board members or board committees ☐ Work with ED to resolve any issues brought to attention of Board	Board Chair	Board Chair	Board Chair	
Report on progress against annual and plan goals	Board	Staff Leads	Staff Leads	
Prepare and Distribute Board Meeting Packets	Board	Board Leads (Directs)	Staff	
Establish program evaluation methods/process	Board	Board Leads	Shared, Staff Leads	
Sign legal documents	Board	Board Leads	Shared w/ Approval Authority	
Take minutes at Board meetings	Board	Org Preference	Org Preference	
Initiate merger or closing discussions	Board	Board Leads	Shared	

DAILY OPERATIONS			
Programs ☐ Assess community needs ☐ Research and Develop programs ☐ Assess programs	Board	Board Leads	Shared, Staff Leads
Track Board decisions thru implementation	Board	Staff Leads	Staff Leads
Hire, train, discipline, fire staff (except ED)	Board	Board Leads	Staff Leads
Decide when to add additional staff	Board	Board Leads	Shared, often through budget process
Processing and acknowledging donations	Board	Staff Leads	Staff
Recruit Volunteers	Board	Staff Leads	Staff Leads
Develop operating procedures	Board	Board Leads	Staff
Ensure daily security of facility and assets	Board	Staff Leads	Staff
Maintain program records	Board	Staff Leads	Staff
Telephone and office coverage	Board	Staff Leads	Staff
Daily correspondence	Board	Staff Leads	Staff
Address discord between staff members	Board	Board Leads	Staff
Build partnerships with other organizations	Board	Board Leads	Staff Leads
FUND RAISING	I	l	
Develop Fundraising Plans	Board	Board Leads	Shared, Staff Leads
Implement Annual Fund	Board	Often Shared	Staff Leads
Cultivate and Ask Major Donors	Board	Board Leads	Staff Organizes
Raising visibility in the community	Board	Board Leads	Staff Organizes
Researching and writing grants	Board	Board Leads	Staff Leads
FINANCE			
 □ Form a Finance/Audit Committee □ Determine whether an audit is required, select auditor, and receive audit report. □ Ensure appropriate internal controls 	Board	Board Leads	Board Leads
☐ Ensure payment of bills and payroll☐ Ensure routine expenditures are within budget	Board	Staff Leads	Staff Leads
□ Create big-picture budget goals/ parameters□ Assemble the proposed annual budget for approval	Board	Board Leads	Shared, Staff Leads
Review/authorize expenditures beyond budget	Board	Board Leads	Board Leads
RISK MANAGEMENT			
Assess potential risks, implement strategies to reduce liability	Board	Board Leads	Shared, Staff Leads
Obtain appropriate insurance and maintain coverage	Board	Staff Leads	Staff Leads